CONSUMER COMPLAINTS

Complaints regarding any aspect of University of New England operations should be filed internally to UNE authorities first and then, if necessary, to external authorities. Contact information for filing complaints is given below.

Internal UNE Contacts

Academic Issues

Dr. Gwendolyn Mahon Provost & Senior Vice President for Academic Affairs gmahon1@une.edu

College of Arts and Science (CAS)
Dr. A. Christine Brown
Interim Dean
sbrown@une.edu

College of Business Dr. Norm O'Reilly Dean noreilly1@une.edu

College of Dental Medicine Dr. Nicole Kimmes Dean nkimmes@une.edu

Westbrook College of Health Professions (WCHP)
Dr. Jennifer Morton
Dean
<u>imorton@une.edu</u>

College of Osteopathic Medicine Dr. Jane Careirro Dean DeanUNECOM@une.edu

College of Professional Studies (CPS)
Dr. Beth Taylor-Nolan
Dean
btaylornolan@une.edu

Student Affairs

Jen DeBurro Vice President for Student Affairs jdeburro@une.edu

External Contacts for Current and Former Students

Accreditor

Instructions for filing a complaint with the NECHE's Commission on Institutions of Higher Education (CIHE) regarding academics can be found at:

https://www.neche.org/for-the-public/comments-complaints/

Federal Financial Aid and other federal obligations Instructions for filing a complaint with the U.S. Department of Education in regard to Title IV (financial aid, civil rights violations or discrimination) can be found at: http://www2.ed.gov/about/offices/list/ocr/complaintprocess.html.

State Authorities

MAINE

University of New England is recognized by the National Council for State Authorization Reciprocity MAINE Instructival a MAINE MAINE MAINE I A i

Minnesota

Mississippi

Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

Oregon

Pennsylvania

Puerto Rico

Rhode Island

South Carolina

South Dakota

Tennessee

Texas

Utah

Vermont

Virginia

Washington

West Virginia

Wisconsin

VVISCONSIN

Wyoming

Other States*

For all online students who do not reside in the states listed above, contact your state's appropriate authority as listed here.

CALIFORNIA

California Bureau of Private Postsecondary Education P.O. Box 980818
W. Sacramento, CA 95798-0818
bppe@dca.ca.gov
http://www.bppe.ca.gov/forms pubs/complaint.pdf

^{*} This list should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.